



HENRY PARK PRIMARY SCHOOL

1 Holland Grove Road, Singapore 278790. Tel: 6466 3600 Fax: 6469 1840

<http://www.henryparkpri.moe.edu.sg>


9 January 2019

Dear Parents,

Invitation to Participate in Parents Gateway

Parents Gateway is a mobile app specially designed for parents. Developed by MOE and GovTech, the app allows parents to engage closely with schools, receive information and perform a range of administrative functions including giving consent for school trips etc. If you have other children in different government schools, you will be able to receive notifications on the same app.

Parents who were involved in the Parents Gateway Pilot Programme since 15 August 2018 have feedback that they have benefitted from the convenience of performing simple administrative functions and staying updated with their child's school programmes and activities.

We would like to invite all parents to download the free Parents Gateway mobile app  on their mobile phones (available on iOS and Android platforms only) and perform a simple one-time onboarding process. Please refer to Annex A for a step-by-step guide.



The school will fully utilise Parents Gateway as its main online communication platform from March 2019 onwards.

Jan-Feb 2019:

Parents are encouraged to familiarise themselves with the Parents Gateway app. The school will continue to use the existing platforms to communicate with parents, such as email or hard copy letters.

March 2019:

Parent Gateway app will be used as the main communication platform as of March 2019. If you face any difficulties downloading or accessing the Parents Gateway mobile app, please approach your child's Form Teacher.

Should you have any questions, please contact HOD ICT, Ms Cassandra Sim at sim_hui_lin_cassandra@moe.edu.sg

We look forward to your support.

Mr Koh Chin Thong, Principal

VISION

Lead with Character, Serve with Talents

MISSION

Nurturing concerned citizens with integrity and a spirit of excellence through holistic education

SCHOOL VALUES

Respect, Integrity, Care, Excellence



School Distinction Award



Teaching and Learning



Student All-Round Development



Partnership



Character and Citizenship Education



SINGAPORE
QUALITY CLASS

Annex A - Instructional Guide

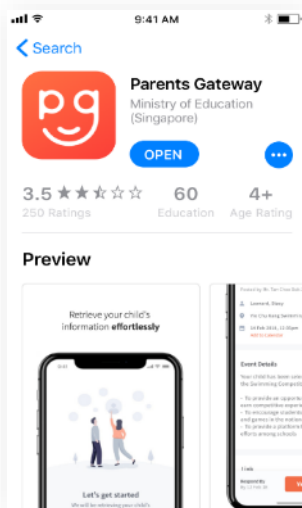
Step 1 – SingPass Registration and 2FA Setup

SingPass 2-Step Verification (2FA) is required for on-boarding. If you have not registered for a SingPass or have not set up the 2FA, please visit the SingPass website (<https://www.singpass.gov.sg>), or scan the QR codes below to do so. Should you require further assistance, please contact SingPass Helpdesk at 6643-0555.



Step 2 – Download Parents Gateway Mobile App

- Open the Apple App Store or Google Play Store app on your mobile phone.
- Search for the 'Parents Gateway' mobile app, or scan the QR code below.



- Download and install the app onto your phone.
- Enable '**Allow Notifications**' to receive push notifications.

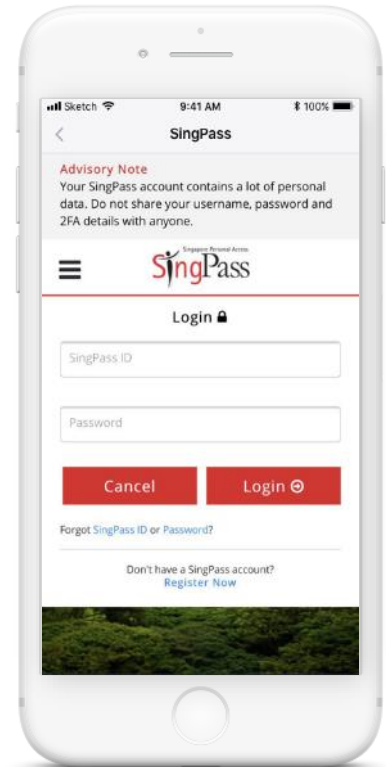
Note: Supported OS Versions - **Android 6.0 or later & iOS 9.1 or later**

Step 3 – One-Time On-boarding

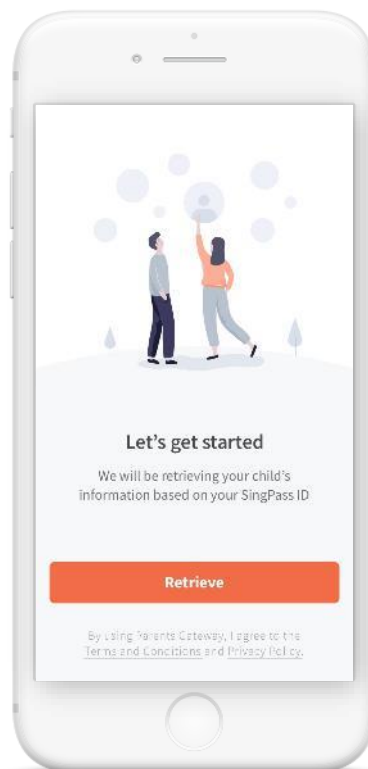
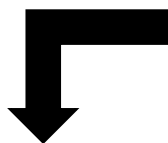
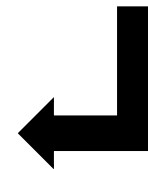
1. Tap on “Log in with SingPass”



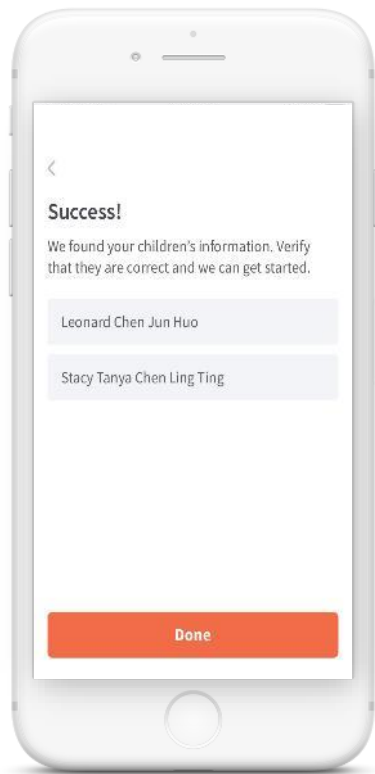
2. Log in with your SingPass (2FA)



3. Tap on “Retrieve” to retrieve your child(ren)’s information



4. Tap on “Done” to complete on-boarding



5. You should see your child(ren)'s school announcements and activities (if any)

